

In response to current market demands within the sector, as manufacturers of pool covers, **CUBRIMA** aims to anticipate market needs and trends by deciding to implement a Quality and Environmental Management system in accordance with **ISO 9001**, **ISO 14001**, UNE-EN **1090**, as well as all applicable regulations and legal requirements.

## **PRESENTATION**

**CUBRIMA** was founded in March 2016 by Diego and Juan, who had extensive experience in the pool enclosure sector. Their commercial expertise in the sector has allowed them to maintain constant contact with potential clients.

As a result of their professional career, they decided to develop their own roof model to meet their customers' demands. From that first model, the idea to found the company emerged.

In less than two years since its creation, it has become a benchmark in the custom manufacturing and installation of pool covering solutions.

Its services include:

- The Pool Covers
- Enclosure of Porches and Terraces

## **MISSION**

Our **MISSION** is to design, manufacture and install innovative and customized products, so that the requirements of our clients are met at all times and, for this reason, we have decided to **implement an Integrated Quality and Environmental Management System** based on the international standards UNE-EN ISO 9001 and UNE-EN ISO 14001 that allows us to achieve the continuous improvement that we have always tried to maintain and the fulfillment of all our objectives, as well as developing a high level of environmental responsibility and commitment to sustainability in the industrial field, with the ultimate goal of improving the service that **CUBRIMA provides**. lends to all its customers.

## VISION:

Our **VISION** is focused on meeting our customers' needs and maintaining company growth. To this end, at **CUBRIMA**, based on solid principles, maintaining quality and efficiency standards, and through continuous improvement throughout our organization, we aim to achieve customer loyalty.



**CUBRIMA** focus on the Quality and Environment Integrated Management System as a manner to organize the functioning of their business group, based on some fundamental pillars such as the **Quality of its Service** and **Processes, respect for the Environment**, all as a result of **Continuous Improvement** and the relentless pursuit of **Cooperation and Satisfaction of Suppliers and Customers**.

Therefore, the Management declares the Integrated Management System, in accordance with the requirements of the International Standards UNE-EN-ISO 9001:2015 and UNE-EN-ISO 14001:2015, as a strategic and priority objective, finding its foundations and commitments in the fulfillment of the following points.:

- We adopt the principle that, since the quality of our service and respect for the environment is a key and necessary factor for the survival of our company, we place special emphasis on reducing the raw materials used.
- These factors and their continuous improvement will be the responsibility of each and every person who is part of the staff, with all members of CUBRIMA assuming the ongoing commitment to comply with applicable legal and regulatory requirements as well as other requirements that the organization subscribes to related to environmental aspects, when developing their work. Therefore, the management will dedicate the necessary resources so that through training, the Quality and Environmental Objectives set can be successfully achieved..
- ♣ Prevent pollution by identifying, assessing, and controlling the environmental aspects arising from CUBRIMA's activities, prioritizing the most ecological materials and properly managing the waste generated from our activities. Additionally, manage the waste generated as a result of our activities, always adhering to legal requirements and, whenever possible, directing it towards reuse, recycling, and recovery operations..
- Quality and Environmental Management are supported by a Continuous Improvement Plan for both the service delivery processes and the effectiveness of the Integrated Management System, where preventing errors is a fundamental aspect. To achieve this, we must project an image of CUBRIMA that is respectful of the Environment and focused on improving user satisfaction, for which we will train and raise awareness among the staff on this matter, promoting active participation..
- Increase the performance and overall effectiveness of CUBRIMA, taking into account the needs of customers and the evolution of those needs. To this end, the strategy of CUBRIMA and the compliance with the Objectives will be periodically reviewed, with the framework of reference being the principles adopted in this declaration.
- Quality and its improvement are the responsibility of all members of CUBRIMA, starting with management itself. Quality and respect for the environment are achieved by planning, executing, reviewing, and improving the management system, always keeping in mind the organization's context, both internal and external.
- Quality is based on **continuous improvement** in both production and service delivery processes, as well as the **effectiveness of the Integrated Quality and Environmental Management System**, where error prevention is a fundamental aspect. Quality directs us to pay the utmost attention to technological developments and the potential improvements that new technologies make available to us. Quality requires **the participation and collaboration of everyone**, which is why this Policy is disseminated to all Company personnel for their knowledge and understanding.



CUBRIMA's basic and permanent priority is the continuous improvement of its processes, by seeking the highest quality, so that the expectations of our CLIENTS and SUPPLIERS (and all interested parties) are met through the commitment of the entire organization to meet its needs and requirements, as well as the applicable legal and regulatory requirements regarding the environment and quality, pertaining to the products/services provided, as well as other requirements that the company subscribes to.

Management establishes the necessary measures to ensure that **this policy is disseminated and understood by all areas of the organization** and is implemented, reviewed, and kept up to date, as well as being made available to the public in response to legitimate information requests.

Thus, it is my responsibility and that of all CUBRIMA staff to comply with these guidelines and implement them correctly.

The Management director, in Sigüeiro, July 2021.